

## **Zultys Cloud Services User Packages**

### **Premium Package**

Each user license includes:

- Operator group
- Hunt group or ACD group
- Automated Attendant
- Paging Group
- Voicemail
- Call forwarding
- Call Attached Data
- Advanced Call Routing
- Voicemail to Email
- MXIE: Unified Communications Client license
- Outlook Communicator with Exchange Integration: Single User License
- MXvideo Single User License (Adds HD Video support to MXIE)
- Zultys Mobile Communicator for iPhone/Android
- MXconference: Voice Conference Participant license (Max 60 Participants)
- Fax Session (origination or termination – Max 60)
- All Call Groups Come with the following functionality:
  - Customizable Call Distribution to Agents
  - Call Queue
  - Quit queue options

- Music on Hold
- In-queue announcements—position in queue and wait time

### Standard Package

Each user license includes:

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- Operator group
  - Hunt group or ACD group
  - Automated Attendant
  - Paging Group
  - Voicemail
  - Call forwarding
  - Call Attached Data
  - Advanced Call Routing
  - Voicemail to Email
  - Zultys Mobile Communicator for iPhone/Android
  - All Call Groups Come with the following functionality:
    - Customizable Call Distribution to Agents
    - Call Queue
    - Quit queue options
    - Music on Hold
    - In-queue announcements—position in queue and wait time

### Lobby User Package

This user type is designed to accommodate scenarios where an office phone does not require advanced functionality. A lobby user does not have any of the features like voicemail or call forwarding. It can be assigned to an office phone to make and receive calls only. This type of user can be assigned to the phone in the conference room, lobby, or classroom in order to allow easy communications between these locations and the rest of the office.